

Liberty Bell Park Enhancements – Scott Newell

- Please provide more details about the equipment, the lifespan and it being out in the heat.

From: Scott Newell <SNewell@anthemcouncil.com>

Subject: Fwd: [External] Liberty Bell Park Warranty Information

Begin forwarded message:

From: Jeff Anderson

Date: March 20, 2022 at 12:04:01 PM MST

To: Scott Newell <SNewell@anthemcouncil.com>

Subject: [External] Liberty Bell Park Warranty Information

Jeff Anderson

PLAYSPACE DESIGNS

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Warranty

WE HAVE INDUSTRY-LEADING WARRANTIES



LIFETIME* warranty

- Hot dip galvanized structural parts; steel poles, cross beams, floor frames, and top brackets
- Stainless steel hardware
- EcoCore™ and other high-density polyethylene (HDPE) panels



10-year warranty

- High pressure laminate (HPL) floors and panels
- Painted top layer of galvanized and aluminum metal posts and parts
- Other galvanized metal parts
- Other stainless steel parts
- Corocord Hercules rope
- Corocord "S" clamps and other stainless steel parts
- Handles, seats, and other solid plastic parts
- Plastic slides and other hollow plastic parts
- Non-painted aluminum and metal parts
- Wood-plastic composite (WPC)
- Robinia, Siberian larch, pine, and other wood types



5-year warranty

- Resin coated plywood plates
- Other painted metal parts
- Springs and ball bearing assemblies
- Other rope and net constructions
- Concrete elements



2-year warranty

- Movable plastic and metal parts
- Rubber membranes material
- Screens and electronic components
- Sunshades and sail solutions

* KOMPAN's LIFETIME warranty is in effect for the lifetime of the product until the product is uninstalled and/or taken out of use. In addition, KOMPAN's general terms and delivery conditions apply and supplement this warranty.

WARRANTY COVERAGE

This warranty applies to KOMPAN's products for the time periods described for each product type above and with the limitations described in this warranty. The warranty period applies from the date of purchase by the first customer. This warranty covers only defects in materials. KOMPAN's liability under this warranty is limited to repair or replacement of defective products, without charge, at KOMPAN's discretion. Defective electronic components will be delivered and changed by a KOMPAN ICON Professional installer free of charge.

PROPER INSTALLATION AND MAINTENANCE

The warranty only applies if KOMPAN's products have been installed according to the instructions provided by KOMPAN and maintained correctly according to the KOMPAN Maintenance Manual. The warranty for ICON electrical components is dependent on those products being installed by an ICON trained and approved installer.

WARRANTY EXCLUSIONS

This warranty does not cover any damage caused by accident, improper care, negligence, normal wear and tear, surface corrosion on metal parts, discolored surfaces, and other cosmetic issues or failures due to misuse or vandalism. Natural changes in wood over time are considered cosmetic issues and are not covered.

NEAR WATER INSTALLATIONS

Products installed in direct contact with chlorinated water or saltwater (water-parks), or products installed with occasional contact with such water or installed so close to the shore that they are subjected to salt spray are not covered by the KOMPAN warranty for any defects caused by corrosion.

Products installed in coastal areas, within 650 feet of the shore, will only be covered by the warranty for half the period of the standard product warranty in relation to defects caused by corrosion. KOMPAN's lifetime warranty if applicable is limited to a 10-year warranty in relation to such products.

THIRD PARTY SUPPLIED PRODUCTS AND SERVICES

KOMPAN provides non-KOMPAN branded products and installation services performed by certified third party suppliers. This general KOMPAN warranty does not apply to such non-KOMPAN branded products and installation services, which may carry their own warranties. KOMPAN will pass on information about such warranties where possible.



SEE MORE



WATERPLAY® PRODUCT WARRANTY

Waterplay Solutions Corp.® (Waterplay) is committed to delivering the highest quality products on the market. Waterplay features are built with the best materials, to the most stringent manufacturing standards. Our personal pride and construction confidence are backed by the following warranties:

Material Warranty

◆ Stainless Steel Piping & Weldments	25 years
◆ Aluminum Materials	10 years
◆ Acetyl Nozzles, Urethane/HDPE	5 years
◆ Fiberglass, Acrylic & Polycarbonate Materials	2 years
◆ Stainless Steel Hardware	2 years
◆ Concrete (play features only)	1 year
◆ Decals (out of reach of patrons)	1 year

Water Distribution Warranty

◆ Water Distribution Skid	10 years
◆ Water Distribution & Recirculation Equipment	2 years
◆ Electrical Controllers & Activator Switches	2 years
◆ Kiosk Contents & Hardware	2 years

Play Feature Warranty

◆ Sound Components	2 years
◆ Moving Parts	2 years
◆ LED Components	1 year

Play Feature Finish Warranty

◆ Powder Coated	2 years
◆ Painted (Airbrushed Graphics)	2 years

This warranty does not cover any damage caused by accident, improper care, negligence, normal wear and tear, surface corrosion on metal parts, discolored surfaces and other cosmetic issues or failures due to misuse or vandalism. Natural fading in feature finish over time are considered cosmetic issues and not covered. Features installed in indoor aquatic facilities, coastal areas and areas with high heat and humidity will encounter more discoloring and cosmetic issues.

Waterplay staff and/or appointed service agents are prepared with guidelines for maintenance and rapid response assistance should anything go awry. With our reliable support and quality products, Waterplay takes pride in knowing that our customers have a quality system that runs without interruption. Waterplay offers an option to extend your standard warranty on the control panel to 3, 4 or 5 years. Extended warranty





commences at expiration of the standard 2 year warranty period and must be purchased by the time the park is commissioned or within 12 months of goods received on site, whichever comes first.

SAFETY

In situations where Waterplay products are utilized for any purpose other than those approved by Waterplay, the customer will be held fully responsible. In addition, Waterplay will not be held responsible for the operation, function, performance, misuse, injuries, or claims resulting from any other products installed within proximity to water structures manufactured by Waterplay.

CONDITIONS

1. Park registration process must be complete prior to a warranty claim being processed
<http://www.waterplay.com/en/park-registration/>
2. All warranties commence upon receipt of goods on site and are only valid if Waterplay equipment is installed in accordance with Waterplay specifications and installation instructions. Waterplay will not cover warranty issues resulting from installation errors.
3. Modifications to Waterplay equipment without prior written approval will void all warranties covered by this document.
4. Warranties are limited to the value of parts and components sold. The client is responsible for the cost of removing and replacing warranted parts/features, the cost for shipping of warranty items to the client site and the return of defect items to Waterplay (if required).
5. All warranty claims against shipping damages or missing parts will be in accordance with the Terms & Conditions of the Purchase Agreement.
6. It is the responsibility of the owner to inspect all aspects of their facility at regular intervals. All maintenance shall be performed in accordance with the Waterplay Owner's Manual and documented in an approved log book.
7. Waterplay does not assume responsibility for damage resulting from extreme weather conditions such as flooding, fires, lightning or any act of force majeure. Waterplay does not warrant defects or damage caused by water supply or quality of utilities nor does it warrant landscaping, site amenities or surfacing in areas where Waterplay products are installed.
8. Any warranty issues are governed by the laws of the province of British Columbia, Canada.
9. Warranty claims will only be processed for accounts considered to be in good standing at the time the claim is made.
10. The foregoing warranties are exclusive and in lieu of all other warranties. There shall be no liability for incidental or consequential damages.
11. Waterplay reserves the right to develop, improve, change or discontinue any product and/or specification without notice and is has no obligation to retrofit these changes into existing parks.