



Utilities Panel

Description: Descriptions of this committee are covered under Part 4 of the Board Policy Manual and are subject only to the following sections of Part 8: 8.2.4, 8.2.5, 8.2.7, and 8.2.9.

Charter:

1. The objectives of the Utilities Panel are:

- a. Work closely with CEO and Council Staff to proactively study, recommend and (upon approval by the Board) implement positions, policies and actions deemed necessary to ensure and/or improve the quality, availability and cost of public utilities for the residents and property owners of Anthem.
- b. To the extent practical, identify and develop Staff and/or resident(s) with appropriate capabilities to assume a lead role in representing the Anthem community in public utility-related legislative matters and regulatory proceedings.
- c. Support/encourage water and energy conservation programs in the Anthem community.
- d. Facilitate improvements in utility company customer service to Anthem community.

2. The scope of the Utilities Panel activities includes the public utilities serving the Anthem community – water, wastewater, electric and natural gas.

Requirements:

All volunteers must:

- Complete, and update biannually, a Volunteer Service Agreement to be kept on file.
- Complete, and update biannually, a Volunteer Registration Card to be kept on file.

Dress Code: Volunteers are expected to dress appropriately for the job they are doing. Casual clothing is fine; however, appearance must be neat and professional.

Communications/Issue Reporting: The ACC has a detailed discipline policy and the responsibility of discipline rests with the professional staff. Volunteers may not discipline staff, residents, or guests. Volunteers should report any disciplinary issues with the Volunteer's Supervisor at the time of the incident.

Communications should be coordinated through the Utilities Panel Chair and the Staff Liaison and/or CEO.

Volunteers are not paid, and are not employees of the ACC.

Volunteers will not receive any economic benefit from the ACC for serving as a volunteer.