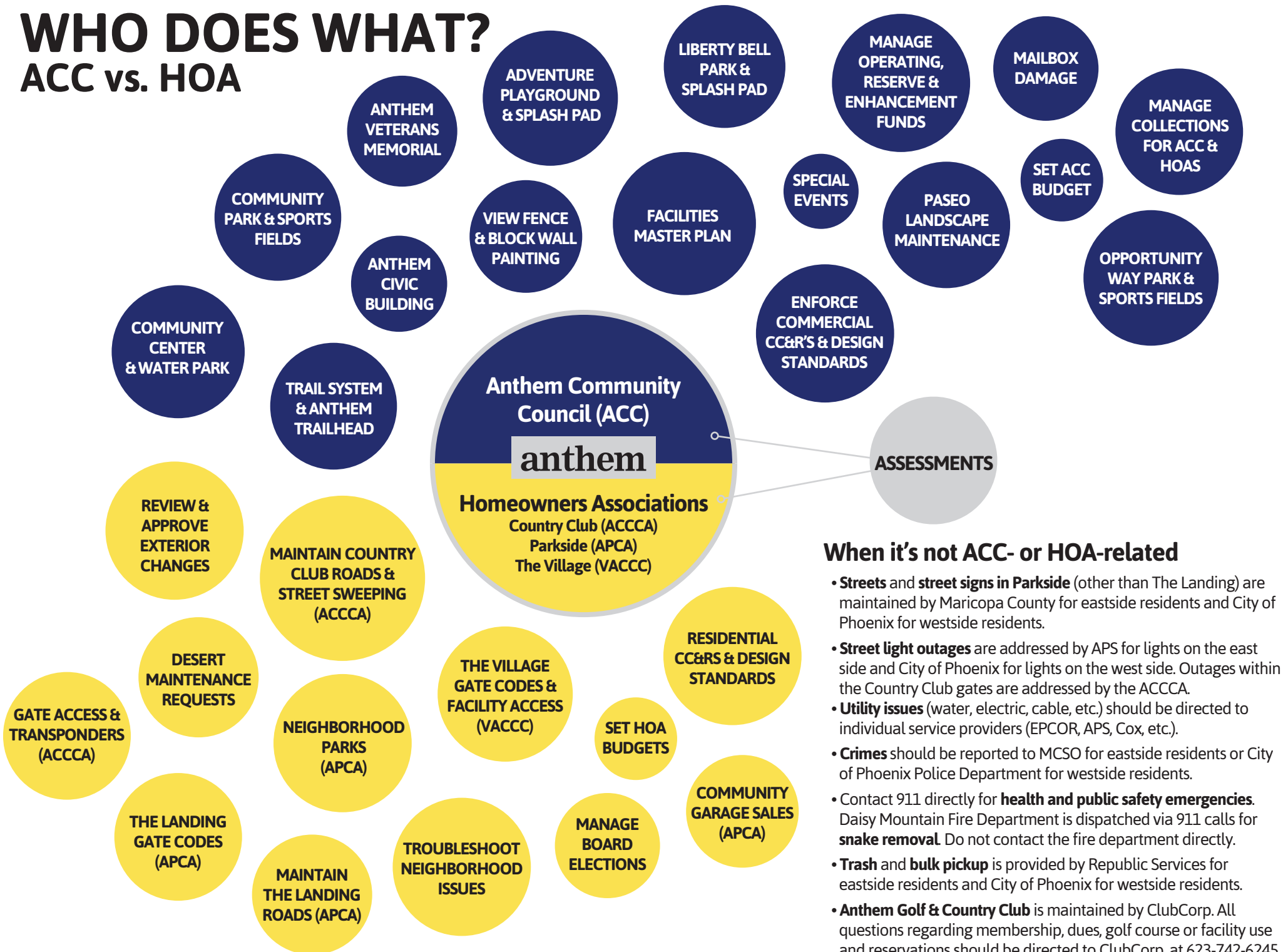


WHO DOES WHAT?

ACC vs. HOA



When it's not ACC- or HOA-related

- **Streets** and **street signs in Parkside** (other than The Landing) are maintained by Maricopa County for eastside residents and City of Phoenix for westside residents.
- **Street light outages** are addressed by APS for lights on the east side and City of Phoenix for lights on the west side. Outages within the Country Club gates are addressed by the ACCCA.
- **Utility issues** (water, electric, cable, etc.) should be directed to individual service providers (EPCOR, APS, Cox, etc.).
- **Crimes** should be reported to MCSO for eastside residents or City of Phoenix Police Department for westside residents.
- Contact 911 directly for **health and public safety emergencies**. Daisy Mountain Fire Department is dispatched via 911 calls for **snake removal**. Do not contact the fire department directly.
- **Trash** and **bulk pickup** is provided by Republic Services for eastside residents and City of Phoenix for westside residents.
- **Anthem Golf & Country Club** is maintained by ClubCorp. All questions regarding membership, dues, golf course or facility use and reservations should be directed to ClubCorp, at 623-742-6245 or anthemclubaz.com.

Anthem Community Council (ACC)

The ACC Board appoints the CEO to serve at the pleasure of the Board. The CEO acts as the administrative leader of the ACC and is responsible for managing ACC staff and overseeing the employment process.

ACC Executive Team

Neal Shearer, *CEO*

Doug Greenstein, *COO/CFO*

Department Directors

Michele DeMichele, *Special Events & Civic Building Operations*

Brian Duncan, *Parks & Facilities Maintenance*

Kristi Northcutt, *Communications & Public Affairs*

Dave Fermoile, *Community Center*

ACC Board of Directors*

Roger Willis, *President*

Bob McKenzie, *Vice President*

Dino Cotton, *Secretary*

Terry Mullarkey, *Treasurer*

John Balzer, *Director*

Ryan Halleran, *Director*

Rick Kesselman, *Director*

623-742-6050

OnlineAtAnthem.com

Homeowners' Associations (HOAs)

Anthem HOAs are legal entities that were established by Del Webb when Anthem was created. The HOAs (ACCCA, APCA and VACCC) exist in order to administer policies to maintain the aesthetics, quality and value of the properties in the Anthem community.

Anthem Country Club Community Association (ACCCA), Anthem Parkside Community Association (APCA) & The Village at Anthem Condominium Council of Co-Owners (VACCC)

Anthem HOA Boards contract Associated Asset Management (AAM), an outside community association management company, to manage their communities. AAM and the HOA Boards work together to appoint their respective community managers.

ACCCA staff

Margaret Troyer, *Community Manager*

Diane Emslie, *Administrative Assistant*

Heidi Hewitt, *Residential Design Coordinator*

Maria Jackson, *Community Standards Coordinator*

Sherry Wilton, *Community Access Coordinator (gate entry)*

Dave Hunt, *Community Access Administrator (gate entry)*

ACCCA Board of Directors*

Barbara Birdseye, *Vice President*

Nirmal Manerikar, *Treasurer*

Carl Benner, *Director*

623-742-4530

OnlineAtAnthem.com

APCA staff

Mary Beth Zahn, *Community Manager*

Veronica Carlton, *Administrative Assistant*

Joy McFarland, *Compliance Manager*

APCA Board of Directors*

Doug Sutherland, *President* Chris

Yano, *Vice President*

Shari Miller, *Secretary*

Tim Fyke, *Treasurer*

Teresa Oorin, *Director*

623-742-4563

OnlineAtAnthem.com

VACCC staff

Dwight Reid, *Community Manager*

VACCC Board of Directors*

Karen Schapira, *Vice President*

Gina Paluch, *Secretary*

Juli Kunzer, *Treasurer*

Ted Burgman, *Director*

602-216-7514

OnlineAtAnthem.com

anthem
community council
Preserving, Protecting, & Enhancing
a Genuine Sense of Community

March 2018

*ACC and HOA Board members/positions current as of 2017 Board elections.